

UNICEF Evaluation Management Response Template

Evaluation Title: Summative evaluation of the Strengthening Civil Registration and Vital Statistics (CRVS) in Mozambique

Region: Eastern and Southern Africa

Office: Mozambique

Evaluation Year: 2024

Person-In-Charge for Follow-up to Management Response: Celine Sieu, Evaluation Specialist, Mozambique

Overall Response to the Evaluation: The summative evaluation presents a comprehensive analysis of the CRVS programme in Mozambique, assessing both the operational effectiveness and outcomes of the interventions since 2017. The report's findings indicate the completeness of birth registration has increased in most provinces, but Inhambane and Gaza stand out for their growth and higher completeness. However, despite creating a positive enabling environment and with the roll-out of the digital eCRVS, the evaluation emphasizes the need for continued support to the government, but also between development actors, to improve long-term outcomes and ensure sustainability.

Planned Use of Evaluation: The evaluation will inform current and future strategic decisions for strengthening the CRVS system in Mozambique through targeted advocacy campaigns. It will also guide improvements in stakeholder coordination and provide recommendations to overcome access and infrastructure challenges identified during the programme's implementation to promote and ensure the functioning of eCRVS and its interoperability with other administrative systems.

Allowed Editor: Celine Sieu, Tapfumanei Kusemwa, Carolina Bascunan

RECOMMENDATIONS and ACTIONS:

Evaluation Recommendation or Issue 1: Revitalize the national coordination mechanisms around CRVS: to ensure the future of the CRVS system, it is paramount to revitalize the existing coordination mechanisms, starting from the GTEV. It is recommended to link the reinforced GTEV with the coordination mechanisms at provincial level, especially in those provinces where there is a high number of partners involved in civil registration activities, such as in Cabo Delgado.

Management Response: (Agree, Partially Agree, Disagree): Agree

If recommendation is rejected or partially accepted, report reasons:

Actions planned	Responsible Office / section	Responsible Person	Expected completion date	Implementation stage: Not started	Actions taken	Supporting documents

				Underway		
Provide funding to the Ministry of Justice to convene the GTEV coordination meetings at least once a year.	Child Protection	Tapfumanei Kusemwa	Dec 2026	Underway		Partner's activity Report
Provide technical support by participating and engaging in the GTEV coordination meetings every year.	Child Protection	Tapfumanei Kusemwa	Dec 2026	Not Started		GTEV coordination meetings' attendance list and minutes
Advocate with Government of Mozambique to establish a provincial coordination structure in Cabo Delgado.	Child Protection	Tapfumanei Kusemwa	Dec 2026	Not Started		Advocacy meeting minutes, any other advocacy materials promoting provincial coordination structure in Cabo Delgado

Evaluation Recommendation or Issue 2: Improve coordination among development actors: this recommendation underscores the need for enhanced interagency collaboration and donor coordination, including through a more active role of UN LIA. Establishing a robust reporting and information-sharing framework among both UN agencies and development partners, including donors and NGOs implementing or interested in CRVS, would facilitate a more cohesive planning and the development of synergies in implementation.

Management Response: (Agree, Partially Agree, Disagree): Agree

If recommendation is rejected or partially accepted, report reasons:

Actions planned	Responsible Office	Responsible Person	Expected completion date	Implementation stage: Not started Underway	Actions taken	Supporting documents
Reactivate the UN LIA coordination platform	Child Protection	Chief of Child Protection	December 2026	Underway		TOR for the UN LIA coordination platform, first two coordination platform meeting minutes

Evaluation Recommendation or Issue 3: Continue to adopt a systemic approach to supporting CRVS for all vital events and in different settings: contextual considerations such as expanding offline system capabilities and providing ongoing support to target gaps where human resources and equipment are lacking (or no longer available) is the only way to ensure universal access to quality services. In this sense,

supporting the opening of new registration posts and expanding notification would make CRVS services more accessible to underserved populations across Mozambique. The continued support to awareness raising about the importance not only of birth registration but also deaths, marriages and divorces, is critical to promote service uptake, and particularly by specifically targeting and engaging men as change agents.

Management Response: (Agree, Partially Agree, Disagree): Partially Agree

If recommendation is rejected or partially accepted, report reasons:

The recommendation is too complex as it is covering too many areas all rolled in one, including a) continued expansion of CRVS posts in hard-to-reach areas; b) purchase and replacement of equipment; c) development of offline module for registration; and d) support awareness raising. While all these are indeed important it may be a challenge to adopt all at the same time within a two-year framework, hence UNICEF proposes to agree and commit to track some of the recommended actions over the next two years while the balance will remain part of broader programming approach. Implementing this systemic CRVS approach in Mozambique will require addressing infrastructural, financial, and cultural challenges with innovative, inclusive, and context-sensitive solutions.

Actions planned	Responsible Office	Responsible Person	Expected completion date	Implementation stage: Not started Underway	Actions taken	Supporting documents
Continue the expansion of CRVS posts in health facilities with at least two new posts per year (birth and death).	Child Protection	Tapfumanei Kusemwa	Dec 2026	Underway		Records of procurement documents and confirmation from the Ministry
In collaboration with the SBC team, develop IEC materials and a dissemination strategy to address cultural barriers on access to birth registrations.	Child Protection	Tapfumanei Kusemwa	5 Dec 2025	Not started		IEC materials promoting birth registrations Dissemination strategy

Evaluation Recommendation or Issue 4: Improve monitoring, evaluation and learning functions: strengthen the Monitoring, Evaluation, and Learning (MEL) systems to track, monitor, verify, disaggregate, analyse, and report project interventions at the output and outcome indicator levels, and assess their progress towards intended impacts and overarching goals.

Management Response: (Agree, Partially Agree, Disagree): Agree

If recommendation is rejected or partially accepted, report reasons:

Actions planned	Responsible Office	Responsible Person	Expected completion date	Implementation stage: Not started Underway	Actions taken	Supporting documents

Undertake a refresher training on M&E for DNRN staff	Child Protection	Tapfumanei Kusemwa	Dec 2026	Underway		M&E Training Agenda; training attendance list
Include M&E systems as part of the GTEV meetings and discussions	Child Protection	Tapfumanei Kusemwa	Dec 2026	Not started		GTEV meeting minutes discussing M&E systems

Evaluation Recommendation or Issue 5: Promote domestic resource mobilisation: to sustainably fund CRVS initiatives in the long term, UNICEF and WHO should accompany government partners in a process of domestic resource mobilization, both through traditional funding and private sector engagement.

Management Response: (Agree, Partially Agree, Disagree): Agree

If recommendation is rejected or partially accepted, report reasons:

Actions planned	Responsible Office	Responsible Person	Expected completion date	Implementation stage: Not started Underway	Actions taken	Supporting documents
Develop a concept note and results framework on CRVS with focus on birth registration (to support the advocacy for domestic resource mobilisation)	Child Protection	Tapfumanei Kusemwa	Dec 2025	Not yet started		Concept Note and results framework on CRVS programming
Develop at least 1 proposal to raise resources aimed at both public and private donors.	Child Protection	Chief of Child Protection	Dec 2026	Underway		Proposal(s) shared with partners.

Evaluation Recommendation or Issue 6: Advocate for a law revision to eliminate birth registration fees: one of the most important challenges to birth registration for beneficiaries is its costs. Among other policy advocacy efforts, UNICEF and WHO have the opportunity to promote policy revisions that overcome this barrier by reducing or eliminating it, aligning fee structures with accessibility goals and potentially being more efficient than registration or awareness raising campaigns. In this sense, it might also be useful to consider partnering or creating synergies with the ongoing GFF intervention by the World Bank, which reimburses the cost of registration to citizens after registration.

Management Response: (Agree, Partially Agree, Disagree):

If recommendation is rejected or partially accepted, report reasons: Agree

Actions planned	Responsible Office	Responsible Person	Expected completion date	Implementation stage: Not started	Actions taken	Supporting documents
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				Underway		
Conduct advocacy activities to review the current CRVS (2018) Code	Child Protection	Chief of Child Protection	Dec 2026	Underway		Meeting minutes mentioning a review of the current CRVS (2018) code
Strengthen the UNLIA platform (co-chaired by UNICEF and UNDP) to support advocacy to further improve the CRVS legal and policy architecture in the country	Child Protection	Chief of Child Protection	Dec 2026	Underway		UN LIA Platform TOR (with mention of UNICEF as co-chair); UN LIA Meeting minutes mentioning CRVS improvements

Evaluation Recommendation or Issue 7: Strengthen gender-based and rights-based approach to the implementation of CRVS: in future phases of the programme, it is essential to strengthen and formalise its comprehensive gender-based, rights-based approach. The evaluation recommends dedicating regular attention in reports to progress in the delivery of gender responsive and inclusive CRVS services, starting by promoting the disaggregation of data by sex in the key indicators of the national strategy, and by fostering their monitoring by engaging governmental and UN partners. The evaluation recommends linking support on the offer side to emphasize the importance of marriage registration as a tool to combat early marriage.

Management Response: (Agree, Partially Agree, Disagree): Partially agree

If recommendation is rejected or partially accepted, report reasons: The recommendation calls for a very long-term engagement with the Government of Mozambique to be able to strengthen and formalise a gender-based and rights-based approach to CRVS. As our actions are timebound (max. 2 years), what UNICEF can do more tangibly is to provide technical support to the government to ensure the second national 5-year operational plan, which contributes to the national CRVS strategy, incorporates sex and age disaggregation in the indicators. The first five-year operational plan is already complete; hence a review of the second plan is now due through the GTEV platform.

Actions planned	Responsible Office	Responsible Person	Expected completion date	Implementation stage: Not started Underway	Actions taken	Supporting documents
Provide technical support to the Government (through GTEV) to integrate the disaggregation of key indicators by sex and age in the national operational plan	Child protection	Chief of Child Protection	Dec 2025	Not started		New 5-year operational plan, which includes sex and age-disaggregated key indicators